



TOWN OF VIEW ROYAL
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NOTICE OF SERVICE DELAYS

Garbage & Kitchen Scraps Curbside Collection Program

January 12, 2022

Please be advised that Garbage & Kitchen Scraps collection schedule is experiencing delays. The Town of View Royal's solid waste collection contractor, Waste Management, is working to catch up on addresses missed during the weeks of December 27th and January 3rd and will be providing service updates as conditions improve.

IMPORTANT: Waste Management requires that their drivers adhere to WorkSafe BC's Occupational Health & Safety Regulation. Please ensure there is a clear path to your totes to ensure collection. *E.g.* Drivers will not lift totes over berms of snow from the snow plow.

Please check the "[Public Notices](#)" section of the Town's website regularly for the most up-to-date collection service updates.

If your regular collection day is Tuesday:

- Due to a full truck at end-of-day, Waste Management was unable to complete collection for the following 5 streets:
 - Eaton Ave, Stancil Ln, Burnside Rd W, Quincy St, Tawny Ln
- Addresses missed this week are welcome to leave out additional bags on their next scheduled collection day as needed
- Your next scheduled collection will occur next Tuesday, January 18th

If your regular collection day is Wednesday:

- Due to a full truck at end-of-day, Waste Management was unable to complete collection for many addresses in the Six Mile Road area
- If your collection was missed on January 12th, Waste Management will collect on Thursday, January 13th
- You are welcome to leave out extra bags for collection as needed

If your regular collection day is Thursday:

- Waste Management completed most Thursday addresses on Friday, January 7th
- If your address was missed on January 7th, Waste Management will be collecting on your next scheduled collection day – January 13th
- You are welcome to leave out extra bags for collection as needed

If your regular collection day is Friday:

- Waste Management collected 50% of Friday addresses on Saturday, January 8th
- If your address was missed on January 8th, Waste Management will be collecting on your next scheduled collection day – January 14th
- You are welcome to leave out extra bags for collection as needed

Please contact the Town of View Royal's Engineering Department with any questions by e-mailing engineering@viewroyal.ca or calling 250-708-2258.

The Town of View Royal would like to thank all residents for their understanding and continued patience.
