



MONTHLY ELECTRONIC UPDATE

JUNE 2020

45 View Royal Avenue | Victoria, BC V9B 1A6
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2020 Property Taxes

Property taxes are due Thursday, July 2, 2020. A 10% penalty will be applied to any 2020 tax amount outstanding at 12:01 a.m. October 1, 2020 including any unclaimed Home Owner Grant (HOG) amount.

Payment Options:

- **Payment Drop Box:** located by the front doors of Town Hall. Post dated cheques and completed HOG forms can be dropped off 24 hours a day. Please ensure your birth date is noted if you are claiming the 65 or over grant. Please indicate if you wish to receive a receipt.
- **By Mail:** 45 View Royal Ave, Victoria BC, V9B 1A6. Payment must be received before October 1, 2020, to avoid penalties.
- **Internet or Telephone Banking:** the vendor name is View Royal (Town of) Tax. Your account number will be the last eight digits of your property tax roll number (do not include the 401 or 402 or the decimal).
- **In person at Town Hall:** 45 View Royal Ave, Monday to Friday, 8:30 am to 4:30 pm. (Please note our Summer Hours information on page 4). Appointment [booking](#) available.



Accepted Payment Methods: Cheques, cash and debit cards. If paying by debit card, you may need to increase your daily security limit through your bank. Post dated cheques for September 30, 2020 are accepted. The Town of View Royal does not accept credit card payments, wire transfers or third party cheques.

Home Owner Grant (HOG): Don't forget to claim your HOG. Unclaimed HOGs will receive a 10% penalty as at 12:01 a.m. on October 1, 2020.

- Claim your grant online by going to the website at www.viewroyal.ca; OR
- The HOG form is the detachable bottom portion of your tax notice. Completed forms can be dropped off at Town Hall by using the drop box located by the front doors, mailed in, or dropped off in person. Please ensure forms are complete; signed, dated and birth date if you are eligible for the 65 or over grant.

For more information, please visit <https://www.viewroyal.ca/EN/main/municipal/property-tax-information.html>.

COVID-19 View Royal Parks Update

All municipal parks have been reopened throughout our community by following guidance from the BC Parks and Recreation Association and Island Health. It is important to understand that play and picnic structures cannot be effectively cleaned after every use. Wash your hands before and after use, be prepared and bring your own hand sanitizer. Please wait your turn to avoid overcrowding and maintain a physical distance of 2 metres. Stay home if you are sick and do not use equipment if you have any symptoms, including a runny nose. Baseball fields and water fountains remain closed at this time.

Please follow the guidelines that are posted.

If you are concerned about too much activity at a facility, you can contact our Bylaw Enforcement Department by calling 250-727-7903.

Did You Know?

The Town's 2019 Community Satisfaction and Engagement Survey highlighted some areas where more information may be needed out in the community.

For example, outdoor fitness equipment is available in View Royal Park at Helmcken Road and Pheasant Lane. Located at either end of the 625 metre loop in View Royal Park, there are two exercise stations (or pods) consisting of four pieces of equipment each, including chest press, pull-up, cross-trainer, stretch bar, air-walker, dual pull-up, sit-up station and back strength unit. The trail is designed for users of all ages regardless of condition and level of fitness, with equipment designed to focus on cardiovascular health, balance, strength and flexibility.

At this time, due to COVID-19, please maintain a physical distance of 2 metres and sanitize your hands before and after use of the equipment.



Upcoming Meetings

Please note, due to the COVID-19 pandemic, Town Hall has limited access at this time and for the protection of the community, Council and staff, meetings will be conducted electronically without the public present under the Province's Ministerial Order No. M192.

Council and staff continue to comply with procedural and other rules not affected by this order and we all remain acutely aware of the importance of transparency and accountability in guiding local government actions. Live stream webcast meetings coming soon!

In the meantime, if you would like participate in the meeting by providing your comments to Council, please submit your written comments to the Town via email to info@viewroyal.ca, drop them off at Town Hall, or put them in the Town's mail drop box (located to the left of the main doors at Town Hall), up until 3:00 p.m. on the Tuesday of the meeting for inclusion on the agenda. We strive to put the draft minutes on our website as soon as reasonably possible after each meeting to keep the public informed.

Council agendas are normally posted on the Friday prior to the meeting on the [Agendas & Minutes](#) page of the website. [Click here for more information about Council Meetings.](#)

If you have any questions, please contact the Administration Department at 250-479-6800.

We look forward to welcoming the public back to Council meetings as soon as we are able to do so.

July 7, 2020	Council Meeting 7:00pm, View Royal Town Hall
July 21, 2020	Council Meeting 7:00pm, View Royal Town Hall



View Royal Public Alert Notification System (PANS)

In the case of a public safety incident, the Public Alert Notification System will be used to deliver critical and potentially life-saving alerts to residents who have registered.

Sign up today to receive public safety alerts – it only takes a few minutes! To register:

1. Click on the link - <https://www.ermisadvantage.com/register/crd/viewroyal>
2. Create a user name and password
3. Provide at least one communication device and a valid civic (physical) address within View Royal. Note: please indicate in the registration that your “City” is “View Royal”

You can update your information or unsubscribe at any time by logging in to your account at <https://www.ermisadvantage.com/login/crd/crd>.

For more information, please contact:

- **View Royal Emergency Program**
250.479.7322
emergencyprogram@viewroyal.ca



Summer Hours at Town Hall



Please note that as of Monday, July 6, 2020 Town Hall will move to the summer schedule of 8:00 am – 4:00 pm, Monday through Friday, with the exclusion of statutory holidays. This will be in effect until Friday, September 4, 2020. Regular Town Hall hours of 8:30 am – 4:30 pm will resume on Tuesday, September 8, 2020.